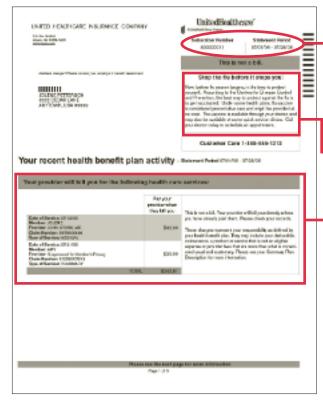
Understanding Your Health Statement

Medical / Pharmacy Health Statement



Your account balances

Financial balances for your flexible spending, dependent care or health reimbursement account.

Tracking your deductibles and maximums

Summary of your deductible and out-of-pocket maximums and balances.

Subscriber number

A unique employee number that protects your Social Security number.

Statement period

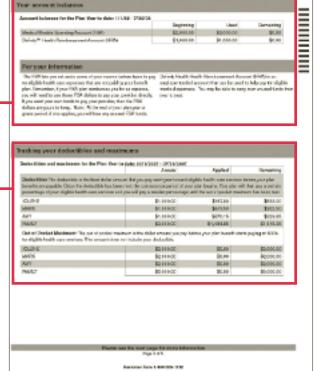
Your benefit plan activity during a period of time.

Message center

Messages that promote better health awareness.

What you owe

The amount you need to pay your health care professional if you did not pay at the time you received services.

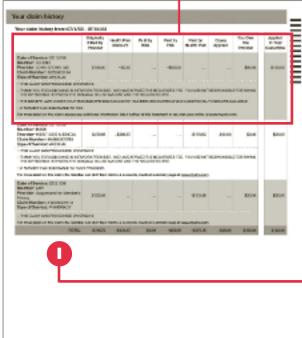




Your claims history

A summary of all claims for the statement period.





- A: Total amount billed by your health care professional or facility before any network discounts are applied.
- B: The discount health care professionals and facilities in our network agree to give you as a UnitedHealthcare member.
- C: Amount paid by your health reimbursement account.
- **D:** Amount paid by your flexible spending account.
- **E:** Amount paid by your benefit plan for covered expenses.
- **F:** Fixed fee you need to pay for health care services.
- **G:** Amount you owe the health care professional or facility. May include amounts already paid at the time you received services, such as a copay.
- **H:** Amount that was applied to your plan deductible.
- Total amounts for claims history.

Columns will be shown only if part of your benefit plan.

Details for claim

Detailed information from a claim for all services you received. It will display what you may need to pay. This information can be used to support coordination of benefits for a secondary carrier, or proof of claim for an external FSA. If you only received one health care service, this information will be the same as "Your claims history."

Note: a claim that results in no member responsibility will not display in this section.

Administrative services provided by United HealthCare Insurance Company, United HealthCare Services, Inc. or their affiliates. Health plan coverage provided by or through a UnitedHealthcare company.



Healing health care. Together."

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